

Terms and Conditions for Ticket Purchasing by Instalments

1. Tickets for Download Festival 2024 can be bought by paying the purchase price over three instalments. Payment by instalments is available to any customer buying a ticket between 12th June 10:00 and 23:59 on 31st October 2023 the “**Eligibility Period**”), subject to ticket availability. The first instalment must be paid within the Eligibility Period.
2. The full price of your ticket purchase will be charged as follows. You will also be charged a per-ticket Service Charge in addition to your initial payment, the cost of which will vary according to the options you chose, plus and a per-order Handling Fee of £3.25

Ticket Type		Ticket Price	Service Charge (per ticket)	Handling Fee (per order)	First payment charged immediately at time of purchase (inclusive of Service Charge and handling fee)	2nd payment 1st November 2023	3rd payment 1st December 2023	Total Price (Three payments)
Download 2024 - Weekend & 5 Night Camping Instalment	ADULT	£250.00	£25.00	£3.25	£98.25	£90.00	£90.00	£278.25
Download 2024 - Weekend & 5 Night Camping Instalment	CHILD	£105.00	£10.50	£3.25	£43.75	£38.00	£37.00	£118.75
Download 2024 - Weekend & 3 Night Camping Instalment	ADULT	£240.00	£24.00	£3.25	£97.25	£85.00	£85.00	£267.25
Download 2024 - Weekend & 3 Night Camping Instalment	CHILD	£100.00	£10.00	£3.25	£43.25	£35.00	£35.00	£113.25
Download 2024 - Weekend Arena Only	ADULT	£210.00	£21.00	£3.25	£84.25	£75.00	£75.00	£234.25
Download 2024 - Weekend Arena Only	CHILD	£90.00	£10.80	£3.25	£99.05	£32.50	£32.50	£104.05

3. All Instalments are non-refundable and no claim can be made to recover this money in any way whatsoever other than in accordance with clause 11 of Ticketmaster’s Purchase Policy and clause 12 of the Download Festival 2024 Terms and Conditions. The first instalment includes a per ticket service charge and per transaction handling fee, which, subject to the foregoing, are also non-refundable.
4. The first instalment will be charged to your credit or debit card immediately upon your purchase of the ticket during the Eligibility Period. Each subsequent instalment will be automatically charged to your credit or debit card on or around the due dates set out in paragraph **Error! Reference source not found.**, without further recourse to you. If your card is declined, you will be contacted for an alternative card. Any alternative card must belong to, and be in the name of, the original purchaser. If we are not provided with an alternative card within 5 days of the due date, your ticket(s) will be void, and you will not receive a refund for any instalments (including service charge and handling fee) already paid (including service charge and handling fee).
5. You agree to pay the full ticket price plus the service charge and handling fee when the first instalment is transacted. The transaction will be completed only once your payment of all instalments has been processed and the total is paid in full.
6. If you do not pay any of the instalments in full by the dates set out in paragraph **Error! Reference source not found.**, and we are not provided with an alternative credit or debit card within 5 days of the relevant due date where the original method of payment provided is declined (as per paragraph 4), you will lose (i) all instalments (including service charge and handling fee) already paid and (ii) the ticket(s) will be void.
7. It is recommended that you ensure that adequate funds are in place to process the payment of all instalments on the dates set out in paragraph **Error! Reference source not found.** and that your credit or debit card does not expire before the final instalment can be charged.
8. Tickets cannot be refunded or exchanged after purchase, save as provided in Ticketmaster’s Purchase Policy referred to in paragraph 9 below.

9. These special Terms and Conditions are in addition to Ticketmaster's Purchase Policy http://www.ticketmaster.co.uk/legal/purchase.html?tm_link=tm_home&i_purchase and the Download Festival Terms and Conditions https://downloadfestival.co.uk/wp-content/uploads/2022/11/TCs_Download-2023.pdf