

## Terms and Conditions for Ticket Purchasing by Instalments

Tickets for Download Festival 2025 can be bought by paying the purchase price over 4 instalments. Payment by instalments is available to any customer buying a ticket between **1<sup>st</sup> December 00:01am 2024 and 31<sup>st</sup> December 2024 23.59pm** (the “**Eligibility Period**”), subject to ticket availability. The first instalment must be paid within the Eligibility Period.

- The full price of your ticket purchase will be charged as follows, you will also be charged a transaction fee in addition your initial payment, the cost of which will vary according to the options you chose.

| Download 2025 Ticket Pricing            |          |     |         |          |            | Payment Plan Schedule  |                 |                  |               |               |
|---|----------|-----|---------|----------|------------|------------------------|-----------------|------------------|---------------|---------------|
| Ticket Type - Release 1                 | FV       | BF  | TM comm | Total FV | Allocation | 4 x Payment Plan Dates |                 |                  |               |               |
|   |          |     |         |          |            | December Deposit       | 01 January 2025 | 01 February 2025 | 01 March 2025 | 01 April 2025 |
| Weekend Arena Only - ADULT              | £ 279.56 | £ - | £ 10.44 | £ 290.00 | 1,000      | £ 58.00                | £ 58.00         | £ 58.00          | £ 58.00       | £ 58.00       |
| Weekend Arena Only - CHILD              | £ 144.65 | £ - | £ 5.35  | £ 150.00 | 1,000      | £ 30.00                | £ 30.00         | £ 30.00          | £ 30.00       | £ 30.00       |
| Weekend Arena & 3 night camping - ADULT | £ 313.29 | £ - | £ 11.71 | £ 325.00 | 1,200      | £ 65.00                | £ 65.00         | £ 65.00          | £ 65.00       | £ 65.00       |
| Weekend Arena & 3 night camping - CHILD | £ 159.11 | £ - | £ 5.89  | £ 165.00 | 1,000      | £ 33.00                | £ 33.00         | £ 33.00          | £ 33.00       | £ 33.00       |
| Weekend Arena & 5 night camping - ADULT | £ 332.56 | £ - | £ 12.44 | £ 345.00 | 1,200      | £ 69.00                | £ 69.00         | £ 69.00          | £ 69.00       | £ 69.00       |
| Weekend Arena & 5 night camping - CHILD | £ 166.34 | £ - | £ 6.16  | £ 172.50 | 1,200      | £ 34.50                | £ 34.50         | £ 34.50          | £ 34.50       | £ 34.50       |

- All Instalments are non-refundable and no claim can be made to recover this money in any way whatsoever other than in accordance with clause 11 of Ticketmaster’s Purchase Policy and clause 10 of the Live Nation Terms and Conditions.
- The first instalment will be charged to your credit or debit card immediately upon your purchase of the ticket during the Eligibility Period. Each subsequent instalment will be automatically charged to your credit or debit card on or around the due dates set out in paragraph **Error! Reference source not found.**, without further recourse to you. If your card is declined, you will be contacted for an alternative card. Any alternative card must belong to, and be in the name of, the original purchaser. If we are not provided with an alternative card within 5 days of the due date, your ticket(s) will be void, and you will not receive a refund for any instalments already paid.
- You agree to pay the full ticket price when the first instalment is transacted. The transaction will be completed only once your payment of all instalments has been processed and the total is paid in full.
- If you do not pay any of the instalments in full by the dates set out in paragraph **Error! Reference source not found.**, and we are not provided with an alternative credit or debit card within 5 days of the relevant due date where the original method of payment provided is declined (as per paragraph 2),

you will lose (i) all instalments already paid and (ii) the ticket(s) will be void. Subject to availability, we may exercise our discretion and permit you to restart instalments with a view to making your void ticket into a valid ticket again. If you wish to seek to do this, you must contact [help.ticketmaster.co.uk](http://help.ticketmaster.co.uk). There can be no guarantee of availability in such cases.

5. It is recommended that you ensure that adequate funds are in place to process the payment of all instalments on the dates set out in paragraph **Error! Reference source not found.** and that your credit or debit card does not expire before the final instalment can be charged.
6. Tickets cannot be refunded or exchanged after purchase, save as provided in Ticketmaster's Purchase Policy referred to in paragraph 7 below.
7. These special Terms and Conditions are in addition to [Ticketmaster's Purchase Policy](#) and the [Download Festival 2025 Terms and Conditions of Entry](#)